



BUILDING FOR TOMORROW: CREATING A PATIENT-CENTERED BUILT ENVIRONMENT IN BEHAVIORAL HEALTHCARE FACILITIES

OBJECTIVES

At the conclusion of this teleconference the participant should be able to:

1. Identify elements of the pre-planning process to include such things as: needs assessment and priorities; community involvement; and identification of vendors, professional services, and partners.
2. Discuss important elements of developing and sustaining a planning and implementation team which represents all relevant parties.
3. Discuss ways clinical care objectives and architectural design need to work together in ways such as: the allocation of space; design of patient rooms; safety; design and use of the nursing station; and use of outdoor space.
4. Identify issues to be considered in any construction project such as: managing patient relocation and flow during construction; identifying and managing safety and security; dealing with regulatory and accrediting standards; and managing the unexpected.
5. List ways to help staff, patients, and the community through the transition process including changing the culture of care, when appropriate.