



RECOVERY AUDIT CONTRACTORS (RACs): WHAT BEHAVIORAL HEALTH NEEDS TO KNOW

An Update for Hospitals Offering Psychiatric and Addiction Treatment Services

FACULTY

- ✦ **Connie Leonard**, director of the Division of Recovery Audit Operations (DRAO), Centers for Medicare and Medicaid Services (CMS), Baltimore, MD
Connie Leonard received a Bachelor's Degree in Psychology from the University of Baltimore in 1998 and a Masters in Business Administration with a specialization in Management from Loyola College in Maryland in 2004. She began her career at CMS in 1999 in the Office of Financial Management and continues there today. Connie served as the Project Officer for the Recovery Audit Contractor Demonstration and is currently serving as the Director of the Division of Recovery Audit Operations. Before serving as project officer she served as a technical expert in the area of Medicare overpayments with the main duties of formulating overpayment policy, performing contractor oversight and providing guidance to CMS Regional Offices and contractors.

- ✦ **CDR Marie Casey**, deputy director of the Division of Recovery Audit Operations (DRAO), Centers for Medicare and Medicaid Services (CMS), Baltimore, MD
Commander Marie Casey joined the United States Public Health Service Commissioned Corps in 2002 after serving for seven years on Active Duty in the US Army. CDR Casey holds a Bachelors of Science Degree in Nursing and a Masters Degree in Public Health. CDR Casey joined CMS in 2002, as a Health Insurance Specialist, in the Division of Medical Review and Education. In 2005, she assumed the role as Technical Advisor for the Division. Previously, CDR Casey served in a variety of roles within the Division of Medical Review to include; Contractor Evaluation Team leader; Medical Review Home Health and Skilled Nursing Facility subject matter expert; and Part A Medical Review team leader. CDR Casey currently serves as the Deputy Director in the Division of Recovery Audit Operations.

- ✦ **Don May**, vice president, policy, American Hospital Association, Washington, DC
Mr. May is the key content expert within the American Hospital Association on the Medicare Recovery Audit Contractor program.

Moderator

- ✦ **Kathleen McCann, RN, PhD**, director of clinical and regulatory affairs, National Association of Psychiatric Health Systems, Washington, DC
Dr. McCann is the director of clinical and regulatory affairs for the National Association of Psychiatric Health Systems (NAPHS). During her career as a registered nurse, Dr. McCann has practiced in both medical/surgical and psychiatric clinical settings. In her current position she provides clinical consultation and education to the 600 NAPHS-member systems and facilities. She both guides and supports the association's activities related to current regulatory requirements, including inpatient and outpatient payment systems, Centers for Medicare and Medicaid Services (CMS) Conditions of Participation, and youth services issues. She works with hospital accrediting organizations in the areas of standards development and quality initiatives. She has been extensively involved in the development of the Hospital Based Inpatient Psychiatric Services (HBIPS) core measure development with the Joint Commission and other partner organizations. Dr. McCann received her bachelor's degree in nursing from St. Joseph College, Emmitsburg, MD, and both master's and

doctoral degrees in nursing, with special emphasis in psychiatric nursing, from The Catholic University of America, Washington, DC. She received the "Excellence in Leadership Award" from the American Psychiatric Nurses Association.

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