



JOINT COMMISSION EMERGENCY MANAGEMENT STANDARDS FOR 2008: Using an All-Hazards Approach in Behavioral Health

FACULTY

✦ **Patricia Adamski, R.N., M.S., M.B.A.**, director of Standards Interpretation, The Joint Commission, Oakbrook Terrace, IL

Ms. Adamski, the director of Standards Interpretation at The Joint Commission, is responsible for operational oversight for the standards interpretation functions. Before becoming director, she was the senior associate director for the Standards Interpretation Group, where – in addition to her leadership responsibilities – she provided interpretation of standards, conducted Periodic Performance Review conference calls, and coordinated post-survey processes. She serves as faculty for surveyor and other educational programs and is a certified nurse surveyor in the hospital program. Prior to joining The Joint Commission, Ms. Adamski was the director of professional development, administrative, and support services as well as privacy officer at Elmhurst Memorial Hospital in Chicago. She has more than 20 years of healthcare management experience in the acute care setting and an extensive background in oncology nursing and pain management. Ms. Adamski is affiliated with the American Organization of Nurse Executives and the American College of Healthcare Executives. She received both her Bachelor and Master of Science degrees in nursing as well as a Master of Business Administration degree from St. Xavier University in Chicago.

✦ **Jerry Gervais, C.H.F.M., C.H.S.P.**, engineer and associate director of the Standards Interpretation Group, The Joint Commission, Oakbrook Terrace, IL

As an engineer and associate director in Standards Interpretation at The Joint Commission, Jerry Gervais provides interpretation of standards, conducts periodic performance-review conference calls, serves as faculty for educational programs, and conducts surveys. Mr. Gervais is trained under the accreditation manuals for the environment of care in the areas of ambulatory, assisted living, behavioral health care, critical access hospitals, home care, hospital, laboratory, long-term care, networks, managed behavioral health care, and office-based surgery programs. He is knowledgeable about emergency management, security, and hazardous materials. After Hurricane Katrina, he made 20 trips to the Gulf region to re-open hospitals closed by the hurricane. Before joining The Joint Commission and for 28 years, Mr. Gervais held various positions at Advocate Lutheran General Hospital in Park Ridge, IL, most recently as the director of facility planning, design, and regulatory compliance. A graduate of DePaul University's telecommunications program, he also received a Bachelor of Science degree in management from Arizona State University. Mr. Gervais is a member of the American Society for Healthcare Engineering and the National Fire Protection Association as well as a certified healthcare facility manager and a certified healthcare safety professional.

✦ **Karen E. Johnson**, vice president, Clinical Services, Universal Health Services, Chicago, IL

As vice president of clinical services for Universal Health Services, Inc., Ms. Johnson's responsibilities include management and oversight of regulatory practices and clinical operations for 40 behavioral health facilities. Her primary focus is on quality- and performance-improvement activities to ensure successful compliance with Joint Commission, state, and federal regulations. She oversees on-site survey preparation and review of all components of assigned organizations in anticipation of surveys as well as coordinates action plans in response to all regulatory visits. She coordinates activities among the Clinical Services Department, the UHS Risk Management Department, and the UHS Information Services Department, focusing on specific issues affecting the behavioral health division. She also coordinated HIPAA compliance efforts for the behavioral health division and is developing best practices to ensure that quality and safety are primary initiatives in each organization. Ms.

Johnson serves as the representative of the National Association of Psychiatric Health Systems (NAPHS) to the Hospital Professional and Technical Advisory Committee of The Joint Commission. After graduation from the University of Wisconsin, she received her Master of Social Work from Loyola University of Chicago.



Michael A. Zieman, F.A.C.H.E., administrator, Memorial Behavioral Health at Gulfport, Gulfport, MS
Mr. Zieman is the division manager/director of Behavioral Health Services at the 445-bed Memorial Hospital in Gulfport, MS. He also serves as administrator of Memorial Behavioral Health. Mr. Zieman has a broad background in administration, planning and development, construction, and implementation of hospital systems. In addition to his involvement in other organizations, he has served on the Board of Governors of the Federation of American Hospitals and on the Board of Trustees of the National Association of Psychiatric Health Systems (NAPHS). He has also been active in the national legislative arena, testifying before the United States Senate Armed Forces Committee on Manpower and Personnel. Mr. Zieman has received numerous awards, including the American College of Healthcare Executives Mississippi Regent's Award. After graduating from Auburn University, he received a Master of Public Health in Medical Administration from Tulane.

It is significant to note that Mr. Zieman's hospital was the only psychiatric hospital left providing services in Harrison and Hancock Counties, MS, for the three months after Hurricane Katrina devastated the Gulf Coast. "This was an invaluable learning experience that, hopefully, will not be repeated," he says.

Moderator



Kathleen McCann, R.N., Ph.D., director of clinical and regulatory affairs, National Association of Psychiatric Health Systems, Washington, DC

As director of clinical and regulatory affairs for the National Association of Psychiatric Health Systems, Dr. McCann provides clinical consultation to more than 600 member psychiatric health system facilities in areas of clinical programming, nursing care, performance improvement, and regulatory compliance. She is a liaison member of both the Hospital and Behavioral Health Care Professional and Technical Advisory Committees of The Joint Commission. She also works with the Centers for Medicare and Medicaid Services, the American Psychiatric Association, the National Institute of Mental Health, and other professional organizations and agencies in setting and maintaining professional standards of psychiatric care. She received the "Excellence in Leadership Award" from the American Psychiatric Nurses Association in 2003.

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